

BU7201

Operations Management



Course Aim Students will be able to apply operational processes and procedures to the business organisation. Operational management involves combining materials, people, information and technology to produce goods and deliver services.

Short Title		Version	1
Faculty	Business	Effective From	September-16
Polytechnic Level		Indicative NQF Level	7
Credits	15	Student Contact hrs	60
Pre-requisites	BU7000 or BU6004 or BSB6000 or BSB5004	Self-directed hrs	90
Co-requisites	Nil	Other directed hrs	0
Anti-requisites	BSB6201	Total learning hrs	150

Learning Outcomes	On successful completion of this course, students will be able to:	NQF Sub-strand
1	Explain and apply the operations manager roles and responsibilities to business.	Theoretical Understanding
2	Apply operations management models and frameworks to the business environment	Practical Application of knowledge
3	Evaluate operations performance (quality, dependability, flexibility, speed, cost & organisational competitiveness).	Practical Application of knowledge
4	Demonstrate appropriate use of workplace skills and technology	Generic, Problem Solving and Analytical Skills